



**Request for Proposal for selection of an Agency for providing accounting advisory to
MSRTC**

Tender Reference No: ST/Acc/Tender 01/ 23-24/

Tender Fee: INR 22000 + 18% GST =25960/-

Date: 19.01.2024

Issued By:

**Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008
Tel No – 022-23023949
Website- <https://msrtc.maharashtra.gov.in>
Email: aaogeneral@gmail.com**

Signature of the bidder



Contents

1	Disclaimer	5
1.1	Abbreviations	6
1.2	Key Terms- Definition.....	7
1.3	TenderNotice	8
1.4	Tender Schedule	9
1.5	Invitation for Bids.....	10
2	Instructions to Bidders	12
2.1	Introduction ofMSRTC	12
2.2	Purpose.....	12
2.3	Consortium and Subcontracting	13
2.4	Completeness of Response.....	13
2.5	Proposal PreparationCosts	13
2.6	Bidder Inquiries	13
2.7	Amendment of RFP Document	13
2.8	Supplementary Informationtothe RFP	13
2.9	MSRTC'sRight to Terminate the Process	13
2.10	Earnest Money Deposit (EMD)	13
2.11	Authentication of Bid	14
2.12	Language of Bid	14
2.13	Bid Submission Format	14
2.14	Bid Submission Instructions	14
2.15	Late Proposal and Proposal Validity Period	16
2.16	Modification and Withdrawal of Proposals	16
2.17	Non-conforming Proposals	16
2.18	Acknowledgement of Understanding of Terms	16
2.19	Bid Opening	16
2.20	Evaluation Process	17
2.21	Pre-Qualification Criteria	17
2.22	Evaluation of Pre-Qualification Proposal	19
2.23	Technical Evaluation Criteria	19
2.24	Evaluation of Technical Proposal	22
2.25	Financial Evaluation	22
2.26	Award ofContract.....	23
2.26.1	Award Criteria	23

Signature of the bidder



2.26.2 MSRTC's Right to accept any Bid and to reject any or all Bids.....	23
2.26.3 Letter of Intent.....	23
2.26.4 Letter of Acceptance	24
2.26.5 Issuance of Work Order	24
2.26.6 Signing of Contract.....	24
2.26.7 Failure to agree with the Terms & Conditions of the RFP/Contract	24
2.27 Non-Disclosure Agreement(NDA).....	24
2.28 Security Deposit	24
2.29 Bid Price	25
2.30 Bid Currency	25
2.31 Signature	25
2.32 Correction of Errors.....	25
2.33 Corrections to Arithmetic Errors.....	25
2.34 Disqualification	25
3 Scope of Work.....	27
3.1 Detailed Scope of Work.....	27
3.1.1 Advisory on current manual system of accounting of MSRTC:.....	27
3.1.2 Advisory on future accounting software to be used by MSRTC:.....	27
3.1.3 Advisory on development of MIS and other reports for MSRTC:.....	28
3.1.4 Advisory on improvements in reporting in financial statements:.....	28
3.1.5 Non-Technical Advisory for MSRTC Automation software:.....	28
3.2 Project Timelines.....	29
3.3 Manpower Requirements	29
3.4 Payment Terms.....	30
3.5 Penalty.....	30
3.6 Service Level Agreement(SLA)	30
3.7 Exit Management.....	31
4 General Conditions of Contract.....	32
4.1 Governing Law.....	32
4.2 Confidential Information	32
4.3 Change in Laws and Regulations	32
4.4 Force Majeure.....	32
4.5 Change Orders and Contract Amendments.....	33
4.6 Settlement of Disputes	33
4.6.1 Performance of the contract	33
4.6.2 Arbitration	33

Signature of the bidder



4.6.3	Extensions of Time	33
4.7	Termination	34
4.7.1	Termination by MSRTC.....	34
4.7.2	Termination by Bidder.....	34
4.7.3	Payment upon Termination	35
4.7.4	Assignment.....	35
4.8	Other Conditions	35
4.9	Delays in Bidder's Performance.....	35
4.10	Bidder's Integrity	36
4.11	Bidder's Obligation	36
4.12	Corruptor Fraudulent Practices	36
4.13	Interpretation of The Clauses in The Bid Document/ Contract Document.....	36
5	Guidelines for Pre-Qualification Bid.....	38
5.1	Pre-Qualification Cover Letter.....	38
5.2	Checklist for documents to be included in the Pre-Qualification Envelope	40
5.3	Format to share Bidder's and Bidding Firms Particulars.....	42
5.4	Format for ProjectCitation (Pre-Qualification)	43
6	Guidelines for Technical Proposal	44
6.1	Technical Qualification Cover Letter	44
6.2	Check list for the documents to be included in the Technical qualification Envelope	46
6.3	Format for ProjectCitation (Technical Qualification)	49
7	Guidelines for Financial Proposal	50
7.1	Financial Proposal Cover Letter.....	50
7.2	Financial Proposal Instructions	51
7.3	Format for Financial Bid.....	52
8	ANNEXURES.....	54
8.1	Annexure A: Format for "Request for Clarification"	54
8.2	Annexure B: Format for Declaration by the bidder for not being Blacklisted /Debarred	55
8.3	Annexure C: Format for Security Deposit	56
8.4	Annexure D: Non-Disclosure Agreement.....	57
8.5	Annexure E: Manpower	60
8.6	Annexure F: Financial Declaration of Bidder.....	61

Signature of the bidder

1 Disclaimer

This **RFP for the appointment of Agency for providing Accounting Advisory to MSRTC** is issued by Maharashtra State Road Transport Corporation (MSRTC).

Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been independently verified. Neither MSRTC, nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed Appointment of “**Agency for providing Accounting Advisory to MSRTC** .”, or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.

The information contained in this RFP is selective and is subject to updating, expansion, revision and amendment at the sole discretion of MSRTC. It does not, and does not purport to, contain all the information that a recipient may require for the purposes for deciding for participation in this process. Each party must conduct its own analysis of the information contained in this RFP, to correct any inaccuracies therein and is advised to carry out its own investigation into the proposed MSRTC Project, the regulatory regime which applies thereto and by and all matters pertinent to the MSRTC Project and to seek its own professional advice on the legal, financial and regulatory consequences of entering into any agreement or arrangement relating to the MSRTC Project. MSRTC shall not be responsible for any direct or indirect loss or damage arising out of or for use of any content of the RFP in any manner whatsoever.

MSRTC shall be the sole and final authority with respect to qualifying a bidder through this RFP. The decision of MSRTC in selecting the Service Provider who qualifies through this RFP shall be final and MSRTC reserves the right to reject any or all the bids without assigning any reason thereof. MSRTC further reserves the right to negotiate with the selected agency to enhance the value through this project and to create a more amicable environment for the smooth execution of the project.

MSRTC may terminate the RFP process at any time without assigning any reason and upon such termination MSRTC shall not be responsible for any direct or indirect loss or damage arising out of such a termination.

1.1 Abbreviations

Abbreviation	Description
EMD	Earnest Money Deposit
DSC	Digital Signal Certificate
GCC	General Contract Conditions
IBA	Indian Bank Association
ICAI	Institute of Chartered Accountants of India
ICSI	Institute of Company Secretaries of India
ICMAI	Institute of Cost and Management Accountants of India
LOA	Letter of Award
LOI	Letter of Intent
MSRTC	Maharashtra State Road Transport Corporation
NDA	Non-Disclosure Agreement
NIC	National Informatics Centre
PDF	Portable Document Format
RBI	Reserve Bank of India
RFP	Request for Proposal
SD	Security Deposit
TEC	Tender Evaluation Committee
ULB	Urban Local Body

1.2 Key Terms- Definition

Term	Definition
Bid / Proposal	This means the documents in their entirety comprising of the Technical and Commercial Proposal, clarifications to these, technical presentation/ demo submitted by the Bidder, in response to the RFP, and accepted by MSRTC.
Bidder(s)/Agency/ Operator	Business organization/firm who shall provide accounts advisory services
Bidder's Representative	The person or the persons appointed by the Bidder from time to time to act on its behalf for overall co-ordination, supervision and execution of Project.
Authority/ Corporation	This means Maharashtra State Road Transport Corporation (MSRTC).
Business Day	This means any day that is not a Sunday or a public holiday (as declared by Government of Maharashtra).
Contract Period	18 months from date of signing of agreement.
Day	A period of 24 hours running from midnight to midnight. It means "calendar day" unless otherwise stated. Where, because of a difference in time zone, the calendar day in one country differs from another country then the calendar day shall be deemed to be the calendar day applicable to India.
Deliverables	The documents, milestones and activities related to the setting up and operations of Project in MSRTC, as defined in the RFP.
EMD/ Bid Security	This refers to the amount to be deposited by the Bidders to MSRTC to demonstrate commitment and intention to complete the process of selection of Bidder for implementation in MSRTC.
End of Contract	This refers to the time when the Contract Period has ended.
RFP/ Tender	This means the Request for Proposal released, containing the technical, functional, commercial and operational specification.
Contract	This shall mean the deed to contract, together with its original accompaniment and those latter incorporated in it by mutual consent.
Selected Bidder/Successful Bidder/Shortlisted Bidder	This shall mean the successful Bidder whose tender has been accepted, and who has been authorized to proceed with the Work.

1.3 Tender Notice

TENDER NOTICE

Tender Reference No: ST/Acc/Tender 01/ 23-24/

Date:-19.01.2024

MSRTC, a leading Passenger Road Transport Organization, invites online tender (Technical bid and Financial bid) from reputed experienced professional organizations for "**The Appointment of Agency for providing Accounting Advisory to MSRTC**". For this purpose, MSRTC intends to solicit Technical and Financial bid from prospective Bidder. The prospective firms may download the tender document from website <https://mahatenders.gov.in> during the period **from 19.01.2024 12.00 AM IST to 12.02.2024 11.00 AM IST** and should submit their Technical and Financial bid offers online on <https://mahatenders.gov.in> on or before 12.02.2024 11.00 AM IST. For complete details & formats of e-tender can also be obtained from website <https://msrtc.maharashtra.gov.in>. **Tender fee of Rs.25960/- (with gst non-refundable)** by payment gateway online. No brokers / intermediaries shall be retained. The MSRTC reserves the right to reject any / all applications without assigning any reasons whatsoever.

DISCLAIMER

1. Detailed schedule for the various activities to be performed in e-tendering process by the tenderer for quoting their offer is given in the set tender documents under "**TENDER SCHEDULE**". Bidder should carefully note down the cut off dates for the carry in go Ute ake-tendering process/ activity. Bidder is advised to check website <https://mahatenders.gov.in> for updates in schedule.
2. In the event MSRTC will not be liable and responsible for any damages or expenses arising from any difficulty, error, imperfection or inaccuracy with this website, it includes all associate service, or due to such unavailability of the website or any part thereof or any contents or any associate services.
3. The tenderers must follow the schedule of e-tendering process and get their activities of e-tendering process done well in advance to avoid any inconvenience due to unforeseen technical problems, if any.
4. MSRTC will not be responsible for any incomplete activity of e-tendering process of the tenderer due to technical error/failure of website and it cannot be challenged by way of appeal, arbitration and in the court of law.
5. Bidder must get done all the e-tendering activities well in advance.

1.4 Tender Schedule

Sr.No	Particulars	Start Date and Time	End Date and Time
1.	Tender Publish	19/01/2024 10.30 AM IST	--
2.	RFP Document Download	19/01/2024 12.00 AM IST	12/02/2024 11.00 AM IST
3.	Submission of Pre- Bid Queries	19/01/2024 10.00 AM IST	29/01/2024 11.00 AM IST
4.	Pre-Bid Meeting	30/01/2024 12.00 AM IST	
5.	Last date of Bid submission	12/02/2024 11.00 AM IST	
6.	Technical opening	13/02/2024 12.00 AM IST	
7.	Commercial Bid opening	Will be declared after technical scrutiny	

Note:

1. Earnest Money Deposit of **Rs.4,00,000/-** through online payment mode only available on portal <https://mahatenders.gov.in>
2. All eligible/interested Bidders are required to be enrolled on portal <https://mahatenders.gov.in> before downloading tender documents and participate in e-tendering. Bidders are requested to contact on following telephone number in case of any doubts/information/difficulty regarding online enrolment or obtaining digital certificate 0120-4001 002 || 0120-4200 462 || 0120-4001 005 || 0120-6277 787
3. Bidders should submit tender related document online only
4. Other instructions can be seen in the tender document. All rights to accept/ reject any/ all bids is reserved by MSRTC only
5. The Electronic Tendering System of Government of Maharashtra is available on the portal <https://mahatenders.gov.in>

1.5 Invitation for Bids

1. MSRTC hereby invites proposals from reputed, competent, and professional companies, who meet the minimum eligibility criteria as specified in this bidding document (RFP) for the **“Appointment of Agency for providing Accounting Advisory to MSRTC”**.
2. The complete bidding document shall be published on <https://mahatenders.gov.in> for the purpose of downloading. The downloaded bidding document shall be considered valid for participation in the electronic bidding process (e-Procurement/ e-Tendering) subject to the submission of required tender/ bidding document fee and EMD through online payment gateway mode available on <https://mahatenders.gov.in>
3. To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Class – III or above) as per Information Technology Act-2000 using which they can digitally sign and encrypt their electronic bids. Bidders can procure the same from any CCA approved certifying Master System Integrator (MSI) such as Safe crypt, n Code, etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC.
4. Bidders are also advised to refer “Bidders Manual Kit” available on <https://mahatenders.gov.in> for further details about the e-tendering process.
5. Bidders are advised to study this bidding document carefully before submitting their proposals in response to this RFP Notice. Submission of a proposal in response to this notice shall be deemed to have been done after careful study and examination of this document with full understanding of its terms, conditions and implications.

The summary of details about this invitation of bids are listed in the table below: -

Sr. No.	Items	Description
1.	Tender Reference No.	ST/Acc/Tender 01/ 23-24/
2.	Name of the Project	Appointment of Agency for providing Accounting Advisory to MSRTC
3.	RFP Document Download Start / End Date & Time	<p>Start date: 19.01.2024 12.00 AM IST End date: 12.02.2024 11.00 AM IST</p> <p>For more information, please visit the below mentioned e-Tendering website https://mahatenders.gov.in</p>
4.	Last date to send in requests for clarifications (pre-bid queries)	<p>All the queries should be received on or before 29.01.2024 11.00 AM IST through email only with subject line as follows:</p> <p>“Pre-Bid queries –<Bidders Name>”.</p> <p>The queries should be submitted as per the format prescribed in Annexure A. The Pre-Bid queries to be sent to the Email Id– aaogeneral@gmail.com</p>

Signature of the bidder

Sr. No.	Items	Description
		Note: - No queries will be entertained after last date of Pre-bid query submission.
5.	Date, Time and Place of pre- bid meeting	29.01.2024 11.00 AM IST <u>Address</u> Will be informed later.
6.	Last date (deadline) for submission of bids	12.02.2024 11.00 AM IST
7.	Tender fee to be paid via online payment gateway mode only on https://mahatenders.gov.in	Rs.25,960/- (Including GST)
8.	Earnest Money Deposit (EMD) to be paid via online payment gateway mode available on https://mahatenders.gov.in	Rs. 4,00,000/- (Rupees Four Lakhs Only)
9.	Date and time of opening of Pre-Qualification proposal	13.02.2024 12.00 AM IST
10.	Date and time of opening of Technical qualification proposal	13.02.2024 12.00 AM IST
11.	Date, time and place of opening of Commercial Proposals	Will be intimated later to the qualified bidders
12.	Security Deposit	5% of Total Contract Value (TCV)
13.	Security Deposit Validity	Contract Completion Period + 3 Months
14.	Last Date for Signing Contract	As intimated in work order awarded by MSRTC
15.	Bid Validity Period	180 days from the date of submission of Bid
16.	Contract Period	18 months. May be extended for a period of one year with mutual consent subject to satisfactory performance review.
17.	Contact Officer: Financial Advisor and Chief Accounts Officer, Maharashtra State Road Transport Corporation, Maharashtra Vahtuk Bhavan, Accounts Department, 2 nd Floor, Dr. A. N Road, Mumbai Central, Mumbai – 400 008 Tel No – 022-23023949 Website- https://msrtc.maharashtra.gov.in Email: aaogeneral@gmail.com	

*Note: Prospective Bidders may visit MSRTC Accounts Office for any further
Signature of the bidder*

information/clarification regarding this RFP on prior appointment during working hours till the date of technical qualification bid submission

2 Instructions to Bidders

2.1 Introduction of MSRTC

Maharashtra State Road Transport Corporation (MSRTC) is a leading passenger road transport organization having a fleet strength over 17,000 buses and operating approx. 85,000 bus trips daily. More than 60 lakhs passengers (on an average) are availing MSRTC's services daily. MSRTC's organizational setup is as under:

Offices	Numbers
Central Office	1
Divisional Offices	31
Depots	250
Central Workshops	3
Tyre Retreading Plants	9
Central Training Institute	1
No. of bus stations	607

The three tiers of the organization, namely Central Office, Division and Depot setup are in existence in MSRTC. Central Office decides the policy and it is implemented through divisions and from division to depots.

2.2 Purpose

MSRTC hereby invites Proposals from reputed, competent and professional firms, who meet the minimum eligibility criteria as specified in this bidding document for the "**The Appointment of Agency for providing Accounting Advisory to MSRTC**" as this document provides information to enable the bidders to understand the broad requirements to submit their bids. The detailed scope of work is provided in Section 3 of this RFP document.

Address for Correspondence & Contact Person:

Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008
Tel No – 022 23023964 / 022-23023949
Website- <https://msrtc.maharashtra.gov.in>
Email: aaogeneral@gmail.com

Signature of the bidder

2.3 Consortium and Subcontracting

Consortium or joint ventures and Sub-contracting are not allowed.

2.4 Completeness of Response

The response to this RFP should be full and complete in all respects. Failure to furnish all information required by the RFP document or submission of a proposal not substantially responsive to the RFP document in every respect will be at the Bidder's risk and may result in rejection of its Proposal and forfeiture of the Bid EMD.

2.5 Proposal Preparation Costs

1. The bidder shall submit the bid at its cost and MSRTC shall not be held responsible for any cost incurred by the bidder. Submission of a bid does not entitle the bidder to claim any cost and rights over MSRTC and MSRTC shall be at liberty to cancel any oral bids without giving any notice.
2. All materials submitted by the bidder shall be the absolute property of MSRTC and no copyright / patent etc. shall be entertained by MSRTC.

2.6 Bidder Inquiries

Bidder shall e-mail their queries at above mentioned e-mail address, in the format as prescribed in the [AnnexureA](#). The response to the queries will be published on <https://mahatenders.gov.in>. No queries will be entertained after last date of Pre-bid query submission. This response of MSRTC shall become integral part of RFP document. MSRTC shall not make any warranty as to the accuracy and completeness of responses.

2.7 Amendment of RFP Document

1. All the amendments made in the document would be published on the e-tendering portal and shall be part of RFP.
2. The Bidders are advised to visit the e-tendering portal on regular basis to check for necessary updates. The MSRTC also reserves the right to amend the dates mentioned in this RFP.

2.8 Supplementary Information to the RFP

If MSRTC deems it appropriate to revise any part of this RFP or to issue additional data to clarify an interpretation of provisions of this RFP, it may issue supplements to this RFP. Any such corrigendum shall be deemed to be incorporated by this reference into this RFP.

2.9 MSRTC's Right to Terminate the Process

MSRTC may terminate the RFP process at any time and without assigning any reason. MSRTC reserves the right to amend / edit / add / delete any clause of this Bid Document. This will be informed to all and will become part of the bid / RFP and information for the same would be published on the e-tendering portal.

2.10 Earnest Money Deposit (EMD)

1. Bidders shall submit **Rs. 4,00,000/- (Rupees Four Lakhs Only)** through online e-Tendering Payment Gateway mode only.
2. EMD of unsuccessful Bidder(s) will be returned within 60 days from the date of award of Signature of the bidder

contract to the contractor. EMD of successful bidder will be returned only after submission of Security Deposit and Signing of Contract.

3. No interest will be paid by MSRTC on the EMD amount and EMD will be refunded to all Bidders (including the Successful Bidder) without any accrued interest on it.
4. The Bid submitted without EMD, mentioned above, will be summarily rejected.
5. The EMD may be forfeited in case:
 - a. If a Bidder withdraws his bid or increases his quoted prices during the period of bid validity or its extended period, if any.
 - b. In case of Successful Bidder, if the Bidder fails to sign the contract in accordance with the terms and conditions.
 - c. If during the bid process, a bidder indulges in any such deliberate act as would jeopardise or unnecessarily delay the process of bid evaluation and finalization.
 - d. If, during the bid process, any information is found false/fraudulent/mala fide, and then MSRTC shall reject the bid and, if necessary, initiate appropriate action.
6. The decision of the MSRTC regarding forfeiture of the EMD shall be final and binding upon bidder.

2.11 Authentication of Bid

Authorized person of the bidder who signs the bid shall obtain the authority letter from the bidder, which shall be submitted with the Bid. All pages of the bid and its annexures, etc. shall be signed and stamped by the person or persons signing the bid.

2.12 Language of Bid

This bid should be submitted in English language only. If any supporting documents submitted are in any language other than English, then the translation of the same in English language is to be duly attested by the bidder and submitted with the bid, and English translation shall be validated at MSRTC's discretion.

2.13 Bid Submission Format

The entire proposal shall be submitted strictly as per the format specified in this Request for Proposal. Bids with deviation from this format are liable for rejection.

2.14 Bid Submission Instructions

1. Complete bidding process will be **online (e-Tendering) in 4 (Four) envelope system**. Submission of bids shall be in accordance with the instructions given in the following table:

Particulars	Instructions
Envelope A: Tender Fee & EMD	Scanned copy of Receipt of the Tender Fees and Earnest Money Deposit (EMD) must be uploaded through online bid submission process.
Envelope B: Pre-qualification Proposal	The pre-qualification proposal shall be prepared in accordance with the requirements specified in this RFP and the formats prescribed in the RFP. Each page of the pre-qualification proposal should be signed and stamped by the authorized signatory of the bidder. Pre-

Signature of the bidder

Particulars	Instructions
	<p>qualification proposal should be submitted through online e-tendering website only.</p> <p>Pre-Qualification Proposal shall comprise of following</p> <ol style="list-style-type: none"> <li data-bbox="626 354 1165 388">a. Checklist for Pre-Qualification Proposal <li data-bbox="626 392 1018 426">b. Pre-Qualification documents <li data-bbox="626 430 1067 464">c. Bidder and Bidding Firm Details
Envelope C: Technical Proposal	<p>The technical proposal shall be prepared in accordance with the requirements specified in this RFP and the formats are prescribed in this RFP. Each page of the technical proposal should be signed and stamped by the authorized signatory of the bidder. Technical proposal should be submitted through online e-tendering website only.</p> <p>Technical Qualification Proposal shall comprise of following</p> <ol style="list-style-type: none"> <li data-bbox="626 798 1246 832">a. Checklist for Technical-Qualification Proposal <li data-bbox="626 836 1099 870">b. Technical Qualification documents <li data-bbox="626 874 855 908">c. Project citation
Envelope D: Financial Proposal	<p>The financial proposal shall be prepared in accordance with the requirements specified in this RFP and in the formats prescribed in the RFP. Each page of the financial proposal should be signed and stamped by the authorized signatory of the bidder. Financial proposal should be submitted through online e-tendering website only.</p> <p>In no way the bidder shall indicate its Financial Offer in any Envelope other than Envelope C. In case it is found, MSRTC shall summarily reject the proposal of the said bidder.</p>

2. The following points shall be kept in mind for submission of bids:
 - a. MSRTC shall not accept delivery of proposal in any manner other than that specified in this RFP. Proposal delivered in any other manner shall be treated as defective, invalid and rejected.
 - b. The Bidder is expected to take into consideration the price of all the services sought in the RFP and proposed in the proposal. The Bid should be comprehensive and inclusive of all the services to be provided by the Bidder as per the scope of his work and must cover the entire Contract Period.
 - c. MSRTC may seek clarifications from the Bidder on the Pre-Qualification and Technical Qualification proposal. Any of the clarifications by the Bidder on the Pre-Qualification and Technical Qualification proposal should not have any commercial implications. The Financial Proposal submitted by the Bidder should be inclusive of all services mentioned in the scope of work.
 - d. Financial Proposal shall not contain any Technical Qualification information.

Signature of the bidder

- e. The documents submitted by the Bidder for Pre-Qualification and Technical Qualification criteria should be signed and attested by one single authorized personnel from the respective company whose details are given.
- f. It is required that all the proposals submitted in response to this RFP should be unconditional in all respects, failing which MSRTC reserves the right to reject the proposal.
- g. Any Proposals sent by fax/post/courier or any other medium except e-Tendering system shall be rejected.

2.15 Late Proposal and Proposal Validity Period

Proposals received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall not be opened in the e-Tendering system. The validity of the proposals submitted before deadline shall be till 180 days from the date of submission of the proposal.

2.16 Modification and Withdrawal of Proposals

No proposal shall be withdrawn in the interval between the deadline for submission of proposals and the expiration of the validity period specified by the Bidder on the Proposal form. Entire EMD shall be forfeited if any of the Bidders withdraw their proposal during the validity period.

2.17 Non-conforming Proposals

A Proposal may be construed as a non-conforming proposal and ineligible for consideration:

- 1. If it does not comply with the requirements of this RFP
- 2. If the Proposal does not follow the format requested in this RFP or does not appear to address the requirements of the MSRTC.

2.18 Acknowledgement of Understanding of Terms

By submitting a Proposal, each Bidder shall be deemed to acknowledge that he has carefully read all sections of this RFP, including all forms, schedules, annexure, corrigendum and addendums (if any) hereto, and has fully informed itself as to all existing conditions and limitations.

2.19 Bid Opening

- 1. Total transparency shall be observed and ensured while opening the Proposals/Bids. All Bids shall be opened in the presence of Bidder's representatives who choose to attend the Bid opening sessions on the specified date, time and address.
- 2. MSRTC reserves all the rights to postpone or cancel a scheduled bid opening.
- 3. Bid opening shall be conducted in three stages.
- 4. **In the first stage, tender fees and EMD shall be opened and evaluated.**
- 5. **In the second stage , pre-qualification proposal along with document checklist shall be opened and evaluated as per the criteria mentioned in the RFP.**

Signature of the bidder

6. **In the third stage, Technical Qualification proposals of those Bidders who qualify Pre-Qualification criteria shall be opened shall be opened and evaluated.**
7. **In the fourth stage, Financial Proposal of those Bidders, whose all pre-proposals (Prequalification and technical qualification) qualify, shall be opened**
8. All Bids shall be opened in the presence of Bidder's representatives who choose to attend the Bid opening sessions on the specified date, time and address.
9. The Bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for MSRTC, the bids shall be opened at the same time and location on the next working day. In addition to that, if the representative of the Bidder remains absent, MSRTC will continue process and open the bids of the all bidders.
10. During bid opening, preliminary scrutiny of the Bid documents shall be made to determine whether they are complete, whether required bid security has been furnished, whether the documents have been properly signed, and whether the bids are generally in order. Bids not conforming to such preliminary requirements shall be *prima facie* rejected. MSRTC has the right to reject the bid after due diligence is done.

2.20 Evaluation Process

1. Tenders will be scrutinized by the committee formed by MSRTC. This committee shall act as a Tender Evaluation Committee (hereinafter referred to as "TEC") to evaluate the bids.
2. TEC shall review the prequalification proposal of the Bidders to determine whether the requirements as mentioned in Section 2.21 of the RFP are met. Incomplete or partial Proposals are liable for disqualification. All those Bidders, whose prequalification proposal meets the requirements shall be selected for opening of the technical proposal.
3. TEC shall review the Technical Proposal of the prequalified Bidders to determine whether the technical proposals are substantially responsive. Bids that are not substantially responsive shall be disqualified and TEC reserves the right to seek clarification if required.
4. The financial proposals of the qualified Bidders (whose all Technical qualifications criteria are qualified) shall be opened and reviewed to determine whether the financial proposals are complete and as per requirements.
5. Evaluation and award of Contract shall be done as per provisions of Maharashtra State Government Rules.
6. Please note that TEC may seek inputs from their professional, external experts in the Bid evaluation process.

2.21 Pre-Qualification Criteria

The Bidder must fulfill the eligibility criteria mentioned below to be considered for this RFP:

PQ	Pre-Qualification Requirement	Documents
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Signature of the bidder

PQ	Pre-Qualification Requirement	Documents
PQ 1	The bidder firm must be a firm registered with: a. Registrar of Firms b. Institute of Chartered Accountants of India (ICAI) / Institute of Cost and Management Accountants of India (ICMAI) / Institute of Company Secretary of India (ICSI) c. Empaneled with Comptroller and Auditor General of India.	<ul style="list-style-type: none"> • Registration certificate of <ul style="list-style-type: none"> a. Registrar of Firms b. Institute of Chartered Accountants of India (ICAI) / Institute of Cost and Management Accountants of India (ICMAI) / Institute of Company Secretary of India (ICSI) • Empanelment Letter of CAG
PQ 2	The bidder firm must have head office in Maharashtra and having head office / branch office in Mumbai as on 01.04.2023.	<ul style="list-style-type: none"> • Firm Registration Certificate from ICAI / ICMAI / ICSI
PQ 3	The bidder firm must have been registered with respective institute and in practice for last 15 years as on bid submission date.	<ul style="list-style-type: none"> • Firm Registration Certificate from ICAI / ICMAI / ICSI
PQ 4	The bidder firm must have a minimum average annual turnover of Rs. 2.00 cr. for last three out of five financial years ended as on 31.03.2023. (FY 18-19, FY 19-20, FY20-21, FY 21-22, FY 22-23*) (*Figures of FY 22-23 can be from unaudited books of accounts, for rest all years figures from audited books of accounts are necessary)	<ul style="list-style-type: none"> • Certificate from Statutory Auditor as per the format Annexure F
PQ 5	The bidder firm must have an experience in book keeping and accounting in computerized environment for assignments of at least one Government Corporation / PSU / Institutions formed under an Act of parliament / legislature.	<ul style="list-style-type: none"> • Appointment Letter and experience certificate issued by the client.
PQ 6	The bidder firm must have prior experience of handling consultancy assignment for Government Corporation / PSU / Institutions formed under an Act of parliament / legislature. in Maharashtra during last 5 years where the value of single assignment is at least Rs. 50 lakhs.	Appointment Letter and experience certificate issued by the client.
PQ 7	The Bidder firm must have at least two (02) CA partners who are associated continuously with the firm for a minimum of 15 years, out of them one partner should be DISA/ CISA qualified, in addition the firm must have two (02) full time CA employees	<ul style="list-style-type: none"> • Certificate from Bidder's Partner / authorized representative(s) with details of staff strength on letter head of firm as per Annexure E • Certificate / Mark sheet of DISA/CISA

Signature of the bidder

PQ	Pre-Qualification Requirement	Documents
	and twenty (20) staff strength including consultants as on 01.04.2023.	
PQ 8	The Bidder should not have been blacklisted/ debarred by any Government Financial Institutions/Banks/ RBI/ ICAI/ISCI/ICMAI/ IBA/ Government/ Semi-Government departments/ PSUs/ or any other Institution or Agency in India in last 15 years	<ul style="list-style-type: none"> • A self-certified letter signed by the Authorized Signatory of the Bidder as per Annexure B

2.22 Evaluation of Pre-Qualification Proposal

1. TEC shall review the pre-qualification proposal of the bidders to determine whether the requirements as mentioned in Section 2.21 of the RFP are met. Incomplete or partial proposals are liable for disqualification. TEC reserves the right to seek clarification if required. All those bidders, whose all-pre-qualification proposal meets the requirements shall be selected for opening of the technical proposal.
2. The Financial Proposals of Bidders who do not qualify technically shall be kept unopened in the MAHA e-Tendering system.
3. MSRTC reserve the right to accept or reject any or all bids without giving any reasons thereof.
4. At any time during the Bid evaluation process, TEC may seek oral / written clarifications from the Bidders. The Committee may seek inputs from their professional and technical experts in the evaluation process.

2.23 Technical Evaluation Criteria

The Bidder must fulfill the Technical eligibility criteria mentioned below to be considered for this RFP:

S. No.	Criteria	Evaluation Parameters	Max Mark	Documents Required
TE1	Financial Strength (10 Marks)			
TE1. 1	Average Annual Turnover of the Firm in the last three out of five financial years ended on 31.03.2023 (FY 18-19, FY 19-20, FY20-21, FY 21-22, FY 22-23*) (*Figures of FY 22-23 can be from unaudited books of accounts, for rest all years figures from audited books	<p>Avg. Turnover (in INR)</p> <ul style="list-style-type: none"> • Up to 2.00 Cr. : 5 marks • above 2.00 cr. to 4.00 cr.: 7 marks • above 4.00 cr.: 10 marks 	10	<ul style="list-style-type: none"> • Certificate from Statutory Auditor as per the format Annexure F

Signature of the bidder

S. No.	Criteria	Evaluation Parameters	Max Mark	Documents Required
s				
	of accounts are necessary)			
TE2 Relevant Bidder Experience & Certification (50 Marks)				
TE2. 1	The proposer firm must have an experience in book keeping and accounting in computerized environment for assignments of at least one Government Corporation / PSU / Institutions formed under an Act of parliament / legislature.	<ul style="list-style-type: none"> • Experience of above work of at least one Government Corporation / PSU / institutions formed under an Act of parliament/ legislature: 3 marks • 2 and more Government Corporation / PSU / institutions formed under an Act of parliament / legislature: 5 marks 	5	Appointment Letter and experience certificate issued by client. Project Citation as per format specified in Clause 6.3.
TE2. 2	The Firm must have prior experience of handling consultancy assignment with Government Corporation / PSU / Institutions formed under an Act of parliament / legislature in Maharashtra during last 5 years where the value of single assignment	<ul style="list-style-type: none"> • From 50 lakhs to 1 cr: 5 marks • Above 1 cr. to 1.5 cr.: 10 marks • Above 1.5 cr.: 20 marks 	20	Appointment Letter and experience certificate issued by client.. Project Citation as per format specified in Clause 6.3.

Signature of the bidder

S. No.	Criteria	Evaluation Parameters	Max Mark	Documents Required
			s	
TE2. 3	is: The bidder firm must have been registered with respective institute and in practice for last 15 years as on bid submission date.	Firm Existence: <ul style="list-style-type: none"> from 15 to 20 years: 3 marks above 20 years: 5 marks 	5	ICAI/ICSI/ICMAI Firm Registration to be submitted as supporting
TE2. 4	Number of offices of the Firm in Maharashtra registered with respective institute as on 01.04.2023.	<ul style="list-style-type: none"> At least 1 office: 5 marks 2 to 3 office: 10 marks 4 or more offices: 20 marks 	20	Firm Registration Certificate from ICAI / ICMAI / ICSI
TE3 Key Professionals and Presentation (40 Marks)				
TE3. 1	The Bidder firm must have at least two (02) CA partners who are associated continuously with the firm for a minimum of 15 years, out of them one partner should be DISA/ CISA qualified, in addition the firm must have two (02) full time CA employees and twenty (20) staff strength including consultants as on 01.04.2023.	<ul style="list-style-type: none"> Partners 2, Full time CA employees 2 and staff including consultants 20: 5 marks Partners 3, Full time CA employees from 3 to 4 and staff including consultants from 21 to 40: 7 marks Partners 4, Full Time CA employees above 4 and staff including consultants above 40: 10 marks <p>(At least one partner should have DISA/CISA qualification)</p>	10	Certificate from Bidder's Partner / authorized representative(s) with details of Employees on letter head of firm as per Annexure E Certificate / Mark sheet of DISA/CISA
TE3. 2	Presentation on Approach and Methodology for carrying out the assignment. *	<ul style="list-style-type: none"> Understanding of scope of work, detailed approach 	30	

Signature of the bidder

S. No.	Criteria	Evaluation Parameters	Max Mark	Documents Required
			s	
		and methodology for carrying out the assignment etc.		
		Total	100	

Note: *The date, time, venue, and mode of the presentation will be separately communicated to eligible bidders.

2.24 Evaluation of Technical Proposal

1. TEC shall review the technical proposal of the pre-qualified bidders to determine whether the technical proposals are substantially responsive. Bids that are not substantially responsive shall be disqualified and TEC reserves the right to seek clarification if required.
2. The Bidders are required to submit all required documentation in support of the evaluation criteria specified (e.g., Detailed Project citations and completion certificates, client contact information for verification, and all others) as required for Technical qualification evaluation.
3. Each Technical Proposal shall be assigned a technical score out of a maximum of 100 points (Refer Section 2.23) based on the technical evaluation criteria detailed in the RFP.
4. **Bidders who have scored minimum 70 marks in Technical Evaluation will be considered for Financial Bid Evaluation.**
5. The Financial Proposals of Bidders who do not qualify technically shall be kept unopened in the MAHA e-Tendering system.
6. MSRTC reserve the right to accept or reject any or all bids without giving any reasons thereof.
7. MSRTC shall inform to the technically shortlisted Bidders about the date and venue of the opening of the financial proposals.
8. At any time during the Bid evaluation process, TEC may seek oral / written clarifications from the Bidders. The Committee may seek inputs from their professional and technical experts in the evaluation process.
9. MSRTC reserves the rights to do a reference check of the past experience stated by the Bidder. Any feedback received during the reference check shall be considered during the Technical qualification evaluation process.

2.25 Financial Evaluation

1. The commercial envelope of only those bidders who are qualifying in Technical qualification evaluation criteria shall be opened.
2. The bidder's will be ranked based on their grand total bid price for providing least quotations as per given Financial Format.
3. MSRTC reserves the right to confirm the preferred bidder as successful bidder subject to negotiations and approval of competent authority.
4. In cases of discrepancy between the prices quoted in words and in figures, the lowest of the Signature of the bidder

two shall be considered. For any other calculation/ summation error etc. the bid may be rejected.

5. Bidder whose financial bid is the lowest (hereby referred to as L1 Bidder) shall be awarded financial score of 100 in financial evaluation. The other bidders will get pro rata financial score as mentioned below:

For example:

Bidder	Financial Quote in Rs.	Ranking	Financial Score
X	A1	L1	100
Y	A2	L2	$A1/A2 * 100$
Z	A3	L3	$A1/A3 * 100$

2.26 Total Score Evaluation:

Total score will be worked out by adding the weighted scores on technical and financial evaluation. Weightage would be as under:

a)	Technical Evaluation Score Weight	70
b)	Financial Evaluation Score Weight	30
c)	Total Weight	100

Total Score = (Technical Score* 70%)+ (Financial Score*30%)

The firm with the highest total score will be considered as most responsive for award of contract.

2.27 Award of Contract

2.27.1 Award Criteria

1. The bidder securing highest total score as per clause 2.26 would be considered as most responsive for award of contract.
2. However, MSRTC reserves the right to further negotiate the quotations by the most responsive bidder.

2.27.2 MSRTC's Right to accept any Bid and to reject any or all Bids

MSRTC reserves the right to accept or reject any Bid, and to annul the bidding process and reject any or all Bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for MSRTC's action.

2.27.3 Letter of Intent

MSRTC will notify the Successful Bidder in writing or by fax or email, to be confirmed in writing by letter, that its bid has been accepted. The Letter of Intent will constitute the Signature of the bidder

formation of the contract. MSRTC will promptly notify each unsuccessful bidder(s).

2.27.4 Letter of Acceptance

The successful Bidder shall, within 15 (Fifteen) days of the receipt of the LOI, sign and return the Letter of Acceptance (LOA) in acknowledgement thereof. In the event of the LOA duly signed by the Selected Bidder is not received by the stipulated date, the MSRTC may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as Damages on account of failure of the Selected Bidder to acknowledge the LOA, and the next eligible Bidder may be considered. After LOA, security deposit to be submitted as per LOI by the successful Bidder within the stipulated time mentioned in LOI failing to do so MSRTC may take necessary actions.

2.27.5 Issuance of Work Order

Post submission of security deposit by the Successful Bidder, MSRTC will issue the work order which will initiate the Timeline “T” of the project work to be started.

2.27.6 Signing of Contract

The Successful Bidder shall enter into contract agreement with MSRTC within the timeframe mentioned intimated by MSRTC, to be issued to the Successful Bidder.

2.27.7 Failure to agree with the Terms & Conditions of the RFP / Contract

Failure of the Successful Bidder to agree with the Terms & Conditions of RFP, LOI, Work order &MSA (Master Service Agreement), shall constitute sufficient grounds for the annulment of the award, in such a case, MSRTC shall invoke the security deposit of the Successful Bidder.

2.28 Non-Disclosure Agreement(NDA)

The Successful Bidder must sign the Non- Disclosure Agreement (Annexure D) with MSRTC.

2.29 Security Deposit

1. The successful bidder needs to deposit/submit a security deposit equal to **5% of Total Contract Value** as A/C Payee Demand Draft / RTGS / Bank Guarantee / Fixed Deposit Certificate (duly lien marked in name of MSRTC) from nationalized bank only. The security deposit shall be valid for the contract period plus 3 months. It should be submitted as notified in the letter towards award of the contract for due and proper fulfillment of bid document conditions. Format for the same is given at **Section 8.3 Annexure C**
2. In case of extension, new security deposit shall be submitted within 7 working days, equal to **5% of the Total Contract Value**, as per extension Work Order, which shall have validity till end of extended contract period plus 3 months.
3. The security deposit should be submitted within the period specified above, failing which MSRTC may cancel the offer made to the bidder.
4. The security deposit will be forfeited if bidder has not fulfilled the terms and conditions as

Signature of the bidder

per bid document.

5. MSRTC shall also be entitled to make any recoveries due from the bidder from security deposit submitted against this bid document.
6. The security deposit shall be retained by MSRTC till the end of project from the date of submission of deposit. No interest will be payable by the MSRTC on the amount of the Bid Security. Security Deposit will be released after six months post successful completion of contract.

2.30 Validity of Bid Price

Validity of Bid shall be of 180 days from the date of opening of commercial bid.

2.31 Bid Currency

The rates quoted shall be in Indian Rupees only.

2.32 Signature

A representative of the bidder, who is authorized to commit the bidder to contractual obligations, must sign with the bidder's name and seal on all pages of the Bid, including the tender / bid document. All obligations committed by such signatories must be fulfilled.

2.33 Correction of Errors

The bidder is advised to take adequate care in quoting the rate. No excuse for corrections in the quoted rate will be entertained afterwards. The corrections or overwriting in bid document should be initiated by person signing the Bid form.

2.34 Corrections to Arithmetic Errors

In case of discrepancy between the amounts mentioned in figures and in words, the amount in words shall govern. The amount stated in the Bid form, adjusted in accordance with the above procedure, shall be considered as binding.

2.35 Disqualification

The Bid from the bidders is liable to be disqualified in the following cases:

1. Bid not submitted in accordance with the bid document.
2. The bidder qualifies the bid with his own conditions.
3. During validity of the Bid, or its extended period, if any, the bidder increases his quoted prices.
4. Bid is received in incomplete form.
5. Bid is received after due date and time.
6. Bid is not accompanied by all requisite supporting documents.
7. Information submitted in Pre-Qualification and Technical qualification Bid is found to be misrepresented, incorrect or false, accidentally, unwittingly, or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the
Signature of the bidder

contract including the extension period if any.

8. The successful bidder fails to enter into a contract within 30 (Thirty) days of the date of notice of award of contractor within such extended period, as fixed by MSRTC.
9. Awardee of the contract has given the letter of acceptance of the contract with his conditions.
10. Non - fulfilling of any condition / term by bidder.

Signature of the bidder

3 Scope of Work

3.1 Detailed Scope of Work

The Consultant Firm is expected to handle during the Appointment period the following work but not limited to:

3.1.1 Advisory on current manual system of accounting of MSRTC:

- Study present Accounting Manual and suggest any areas of improvements.
- Study present schedule of Powers for setting up internal controls.
- Depots visits including divisions, tyre retreading units, workshops, training institute etc. to understand the current operating structure of MSRTC.
- Understand the documentation process presently being carried out and suggest any areas of improvements.
- Understand document flow and streamlining the documentation processes.
- Identification of redundant processes and streamlining.
- Understanding the present formats and suggest any areas of improvements.
- Present system for inventory management and identification of areas of improvement.
- Understand the present system for capitalization and recording of fixed assets & identification of areas of improvement.
- Understand the records maintained for grants received and suggesting improvements.
- Understand the records maintained for external assistance/loans and suggesting improvements.
- Study Present system for budgetary system, investment, statutory compliance, salary and retirement benefits and suggest any areas of improvements.
- Study of present internal audit system and providing suggestions for improvement in the same.

3.1.2 Advisory on current accounting software to be used by MSRTC:

- Setting up Masters for Accounts and Payroll.
- Setting up Masters for Statutory Dues.
- Setting up Masters for Inventory.
System of Access/gate entry for inventory and fixed assets.
- Masters for Fixed Assets.
- Setting up of Internal Control System.
- Cost center / profit center wise data collection and accounting.
- Identifying problems in the output generated by software and advising on correction of issues identified.
- Advising on updation of Data in accounting software to ensure correct accounting effect.
- Internal controls in different areas and Authorization checks.
- Setting up of fund and cash management system.
- Optimization of costs in production and retreading units.

- Accounting and reconciliation of inter unit transfers and transactions.
- Investment accounting.
- Accounting for PF and Gratuity trust accounting.
- Consolidation of accounts and preparation of final accounts of MSTRC.

3.1.3 Advisory on development of MIS and other reports for MSRTC:

- Development of Management Information System.
- Development of input data which would be needed for proper and timely Management Information System.
- Suggesting the areas of improvement in Management Information System.
- Budgeting and budgetary control.
- Monitoring of deviations from budgeted figures.
- Internal controls for cost optimization and cost control.

3.1.4 Advisory on improvements in reporting in financial statements:

- Identification of gaps in financial reporting and suggesting the areas of improvement in financial reporting.
- Appropriate presentation in Financial Statements as per Accounting Standards issued by ICAI and Accounting Policies of MSRTC.
- Review of accounting policies of MSTRC, identification of areas of improvement, better disclosure of information for true and fair representation of situation.
- Assist in benchmarking of financial reporting with the industry standards.
- Adherence/compliance with the GFR and other regulations.

3.1.5 Non-Technical Advisory for MSRTC Automation software:

- Study of ERP system to be implemented by MSRTC.
- Review on a test check basis of data flow and output generated by the ERP system, identification of problematic areas and advisory elimination of issues identified.
- Checking on a test check basis of data migration and advisory on issues and problems identified.

3.1.6 Advisory of Taxation:

- Giving opinions to MSRTC on subject matters related to Income Tax and GST.
- Guiding depots / divisions on issues faced by them on matters related to Income Tax and GST.
- Suggesting systems which will streamline the tax compliance of MSRTC.

3.2 Project Timelines

#	Particulars	Time of Completion in months
A	Advisory on present manual system	Within first 6 months and hand holding till the currency of contract
B	Advisory on current accounting software and advising necessary changes	After stage A above within next 2 months and hand holding till the currency of contract
C	Advisory on development of MIS and other reports	After stage B above within next 4 months and hand holding till the currency of contract
D	Advisory on improvements in reporting in financial statements	After stage C above within next 2 months and hand holding till the currency of contract
E	Advisory for ERP implementation	After stage D above within next 4 months and hand holding till the currency of contract

3.3 Manpower Requirements

The indicative manpower requirement for execution of assignment is as under:

Sr. No .	Particulars	Indicative manpower required per region	
		Chartered Accountant (CA)	Senior Assistant
	Offices		
A	Region – 1 Mumbai (Including Head Office)	2	3
B	Region - 2 Pune	1	3
C	Region - 3 Nashik	1	2
D	Region - 4 Ch. Shambajinagar	1	2
E	Region - 5 Nagpur	1	2
F	Region - 5 Amravati	1	2
G	Total	7	14

Note:* Chartered Accountants (CA) having experience of 5 years.

* Senior Assistants (Commerce Graduate) having experience of Minimum 10 years.

- Senior Assistants will be required to visit the depots on bi-monthly basis.
- Each resource deployed on the project shall be entitled for 2 days of leave in a month subject to upper limit of 24 in a year.
- The resources must compulsorily work from the office of the regional department.
- MSRTC would ensure proper working environment for the resources and ensure seating near the officials with whom they must frequently interact with.

- The resources are expected to work as per the requirements of MSRTC (as and when required, even on holidays in unavoidable circumstances).
- Attendance register/ Muster shall be maintained for all the deployed resources by the consultant.

3.4 Payment Terms

- The payments shall be made on monthly basis on production of proper invoices along with activities performed by the Consultant. Further, before making payment, it shall be ensured that the previous invoice is duly uploaded in GST Network to enable the corporation to take input credit of the same. The payment shall be made within 15 days of submission of invoices.
- The bidder shall submit the invoices for the applicable payment for the services on the first day of the succeeding month.

3.5 Penalty

- If the successful bidder fails to deliver or perform the services as stipulated in the RFP / Contract, MSRTC reserves the right to deduct penalty from the monthly fees to be paid to the consultant.
- Any loss caused to MSRTC owing to non-performance of the services by the successful bidder as per the contract, or non-compliance of regulatory guidelines, will attract liquidated damages / penalty as stated in clause 3.6.
- MSRTC reserves the right to recover this amount from any dues payable or accrued to the successful bidder in future of any claim.
- Any financial loss to MSRTC on account of fraud taken place due to successful bidder, its employees or their service provider's negligence shall be recovered from the successful bidder along with damages if any regarding MSRTC's reputation and goodwill.
- The consultant engaged shall be liable for their acts of omissions & commissions as per law.
- The discretion to waive-off the penalty, if imposed and found justifiable will be with the Financial Advisor & Chief Accounts Officer of MSRTC.
- In case of any dispute the matter will be settled at the level of Financial Advisor & Chief Accounts Officer.
- Details of penalty shall be noted in Service Level Agreement.

3.6 Service Level Agreement (SLA)

- SLA defines the terms of the Successful bidder's responsibility in ensuring the timely delivery of the deliverables and the correctness of the same based on the agreed Performance Indicators as detailed in the Agreement. This section defines various Service Level Indicators which will be considered by MSRTC. The successful bidder must comply with all Service Level Agreements (SLAs) defined below to ensure adherence to timelines, quality, and availability of services.
- MSRTC will reserve the right to deduct from the monthly fees to be paid to the consultant/successful bidder, in the event of the following:

- If the required manpower as per clause 3.3 is absent for more than 2 days in a month, excluding notified MSRTC holidays, then the consultant will be liable for a penalty of Rs. 1,000/- per day of absence.

3.7 Exit Management

1. Bidder shall handover all documents belonging to MSRTC or prepared in due course of the engagement from time to time and after the completion of the contract period and formally close the project with no additional cost. Exit Management Plan will include following but not limited to:
 - a. Detailed documents, manuals, etc. created under the Project.
 - b. Submission of all original documents along with a formal report detailing work undertaken year wise, status of each assignment and next course of action
 - c. MSRTC will approve the exit post acceptance of the report.

4 General Conditions of Contract

4.1 Governing Law

The Contract shall be governed by and interpreted in accordance with the laws of the India.

4.2 Confidential Information

1. MSRTC and the Successful Bidder shall keep information confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract.
2. The Successful Bidder shall not use the documents, data, and other information received from MSRTC for any purpose other than the services required for the performance of the Contract.

4.3 Change in Laws and Regulations

Unless otherwise specified in the Contract, if after the date of the Invitation for Bids, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed that subsequently affects the Delivery Date and /or the Contract Price, then such Delivery Date and / or Contract Price shall be correspondingly increased or decreased, to the extent that the Successful Bidder has thereby been affected in the performance of any of its obligations under the Contract.

4.4 Force Majeure

1. The Successful Bidder shall not be liable for termination for default if and to the extent that it's delay(s) in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
2. For purposes of this Clause, Force Majeure means an event or situation beyond the control of the Successful Bidder that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Successful Bidder. Such events may include, but not be limited to, acts of MSRTC in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
3. If a Force Majeure situation arises, the Successful Bidder shall promptly notify MSRTC in writing of such condition and the cause thereof. Unless otherwise directed by MSRTC in writing, the Successful Bidder shall continue to perform its obligations under the Contract as far as it is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

4.5 Change Orders and Contract Amendments

1. MSRTC may at any time order the Successful Bidder to make changes within the general scope of the contract.
2. If any such change causes major deviation in the cost of, or the time required for, the Successful Bidder performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery and Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Successful Bidder for adjustment under this Clause must be asserted within 30 days from the date of the Successful Bidder receipt of MSRTC's change order.
3. Prices to be charged by the Successful Bidder for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Successful Bidder for similar services.

4.6 Settlement of Disputes

4.6.1 Performance of the contract

Performance of the contract is governed by the terms and conditions of the contract, in case disputes arise between the parties regarding any matter under the contract, either Party of the contract may send a written Notice of Dispute to the other party. The Party receiving the Notice of Dispute will consider the Notice and respond to it in writing within 30 days after receipt. MSRTC and the Successful Bidder shall make every effort to resolve disputes amicably by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract will be settled first at the level of Vice Chairman and Managing Director of MSRTC.

4.6.2 Arbitration

For any dispute in the matter the same will be settled at the level of Hon. Vice Chairman & Managing Director MSRTC will be final and binding upon both parties.

4.6.3 Extensions of Time

1. If at any time during performance of the Contract, the Successful Bidder should encounter conditions impeding timely delivery of the Services, the Successful Bidder shall promptly notify MSRTC in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Successful Bidder notice, MSRTC shall evaluate the situation and may at its discretion extend the Successful Bidder time for performance in writing.
2. Delay by the Successful Bidder in the performance of its Delivery and Completion obligations shall render the Bidder liable for disqualification for any further bids in MSRTC, unless an extension of time is agreed mutually.

4.7 Termination

4.7.1 Termination by MSRTC

1. MSRTC may, without prejudice to any other remedy for breach of Contract, terminate this Contract in case of the occurrence of any of the events specified in paragraphs (1) through (10) of this GCC Clause 4.7.1. In such an occurrence, MSRTC shall give not less than 30 days' written notice of termination to the Successful Bidder.
2. If the Successful Bidder does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as MSRTC may have subsequently approved in writing.
3. If the Successful Bidder becomes insolvent or goes into liquidation, or receivership whether compulsory or voluntary.
4. If, in the judgment of MSRTC bidder has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
5. If, as the result of Force Majeure, the Successful Bidder is unable to perform a material portion of the Services for a period of not less than 60 days.
6. If the Successful Bidder submits to the MSRTC a false statement which has a material effect on the rights, obligations or interests of MSRTC.
7. If the Successful Bidder places itself in a position of conflict of interest or fails to disclose promptly any conflict of interest to MSRTC.
8. If the Successful Bidder fails to provide the quality services as envisaged under this Contract, MSRTC may make judgment regarding the poor quality of services, the reasons for which shall be recorded in writing. MSRTC may decide to give one chance to the Successful Bidder to improve the quality of the services.
9. If MSRTC, in its sole discretion and for any reason whatsoever, decides to terminate this Contract.
10. In the event MSRTC terminates the Contract in whole or in part, pursuant to GCC Clause 4.7.1, MSRTC may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered or not performed, and the Successful Bidder shall be liable to MSRTC for any additional costs for such similar services. However, the Successful Bidder shall continue performance of the Contract to the extent not terminated.

4.7.2 Termination by Bidder

The Successful Bidder may terminate this Contract, by not less than 30 days' written notice to MSRTC, such notice to be given after the occurrence of any of the events specified in paragraphs (1) through (2) of this GCC Clause 4.7.2:

1. If, as the result of Force Majeure, the Successful Bidder is unable to perform a material portion of the Services for a period of not less than 60 days.
2. If MSRTC is in material breach of its obligations pursuant to this Contract and has not remedied the same within 30 days (or such longer period as the Successful Bidder may have

subsequently approved in writing) following the receipt by MSRTC of the Successful Bidder notice specifying such breach.

4.7.3 Payment upon Termination

Upon termination of this Contract pursuant to GCC Clauses 4.7.1 or 4.7.2, the MSRTC shall make the following payments to the Successful Bidder:

1. If the Contract is terminated pursuant to GCC Clause 4.7.1 (10) or 4.7.2, remuneration for Services satisfactorily performed prior to the effective date of termination.
2. If the agreement is terminated pursuant of GCC Clause 4.7.1 (1) to (3), (4), (5), (6), (7), (8) and (9). The Successful Bidder shall not be entitled to receive any agreed payments upon termination of the contract. However, the MSRTC may consider making a payment for the part satisfactorily performed on the basis of Quantum Merit as assessed by it, if such part is of economic utility to the MSRTC. Applicable under such circumstances, upon termination, the MSRTC may also impose liquidated damages. The Successful Bidder will be required to pay any such liquidated damages to MSRTC within 30 days of termination date.

4.7.4 Assignment

If Successful Bidder fails to render services in stipulated timeframe and as per schedule, MSRTC, at its discretion and without any prior notice to Successful Bidder, may discontinue or minimize scope of work or procure/board any other similar Bidder to render similar services to complete project in stipulated time frame.

4.8 Other Conditions

1. The Successful Bidder should be complying with all applicable laws and rules of GOI / GOM / ULB.
2. Employees of the Successful Bidder shall not have right to demand for any type of permanent employment with MSRTC or its allied Offices.

4.9 Delays in Bidder's Performance

1. If at any time during performance of the contract, the bidder may encounter conditions impeding performance of the services, the bidder shall promptly notify MSRTC in writing of the facts of the delay, its likely duration and its causes.
2. As soon as after receipt of bidder's notice, MSRTC shall evaluate the situation and may at its discretion, extend the bidders time for performance with or without penalty in which case the extension shall be ratified by the bidders by amendment of the contract. For avoidance of doubt, delay in performance for reasons beyond control of the bidder or for reasons not attributable to the bidder or for reasons attributable to MSRTC, shall not attract any penalty.

4.10 Extension of Contract Period

The contract may be extended up to a period of one year on mutually agreed terms and conditions between the consultant and MSRTC.

4.11 Bidder's Integrity

The bidder is responsible to conduct all contracted activities as defined in the scope of work in accordance with contract.

4.12 Bidder's Obligation

- 1.The bidder is obliged to work closely with MSRTC's staff, act within its own authority and abide by directives issued by MSRTC.
- 2.The bidder will abide by the job safety measures prevalent in India and will free MSRTC from all demand or responsibilities arising from accidents or loss of life the calls of which is the bidder's negligence. The bidder will pay all indemnities arising from such incidents and will not hold MSRTC responsible or obligated.
- 3.The bidder is responsible for managing the activities of its personnel will hold itself responsible for any misdemeanour.
- 4.The bidder will treat as confidential all data and information about MSRTC, obtained in the execution of his responsibilities in strict confidence and will not reveal such information to any other party. MSRTC will treat as confidential all data and information about bidder, obtained in the execution of his responsibilities in strict confidence and will not reveal such information to any other party.

4.13 Corrupt or Fraudulent Practices

The MSRTC requires that the bidder under this bid document, observe the highest standards of ethics during the execution of this contract.

4.14 Other clauses

- The employees of the consultant shall in no circumstances claim to be employees of MSRTC.
- The consultant will be responsible for all the statutory deductions and statutory compliances with regards to their employees deployed at MSRTC.
- In the event of amalgamation, demerger of the consultants firm, the consultant shall inform MSRTC within 1 month and such a mamgated / demerged firm will be responsible for carrying out the awarded work and all the terms and conditions shall be applicable to such amalgamated / demerged firm.

4.15 Interpretation of The Clauses in The Bid Document / Contract Document

In case of any ambiguity, in the interpretation of any of the clauses in bid document or contract document, the MSRTC's interpretation of the clauses shall be final and binding on all parties.

5 Guidelines for Pre-Qualification Bid

5.1 Pre-Qualification Cover Letter

(To be submitted on the letterhead of the bidder)

Place:

Date:

To,
Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008

Subject: Submission of Pre-Qualification proposal in response to the Request for Proposal for Appointment of Agency for providing Accounting Advisory to MSRTC

Tender Reference No: ST/

Dear Sir,

Having examined the RFP, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide the professional services as required and outlined in the RFP for **“Appointment of Agency for providing Accounting Advisory to MSRTC”**.

We attach hereto our responses to Pre-Qualification proposal required by the RFP. We confirm that the information contained in these responses or any part thereof, including the exhibits, and other documents and instruments delivered or to be delivered to MSRTC, is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the MSRTC in its short-listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the RFP document and agree to abide by this tender response for a period of 180 days from the date of submission of Bid and ready to extend the validity of the bid for further period as informed by MSRTC. We hereby declare that in case the contract is awarded to us, we shall submit the security deposit in the form prescribed the RFP.

We agree that you are not bound to accept any tender response you may receive. We also agree that you reserve the right in absolute sense to reject all or any of the products / services specified in the tender response.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Signature of Authorized Signatory (with official seal)

Name:

Designation:

Address:

Telephone & Fax:

E-mail address:

Mandatory Enclosure:

1. Format to share Bidder's and Bidding Firm's Particulars (Section 5.3)
2. Check list for the documents to be included in the Pre-Qualification with appropriate page numbers.
3. Format of Project Citation

5.2 Checklist for documents to be included in the Pre-Qualification Envelope

PQ	Pre-Qualification Requirement	Documents	Submitted (Yes/ No)	Document Name / Page No
PQ 1	The bidder firm must be a firm registered with: a. Registrar of Firms b. Institute of Chartered Accountants of India (ICAI) / Institute of Cost and Management Accountants of India (ICMAI) / Institute of Company Secretary of India (ICSI) c. Empanelled with Comptroller and Auditor General of India.	<ul style="list-style-type: none"> • Registration certificate of • a. Registrar of Firms • b. Institute of Chartered Accountants of India (ICAI) / Institute of Cost and Management Accountants of India (ICMAI) / Institute of Company Secretary of India (ICSI) • Empanelment Letter of CAG 		
PQ 2	The bidder firm must have head office in Maharashtra and having head office / branch office in Mumbai as on 01.04.2023.	<ul style="list-style-type: none"> • Firm Registration Certificate from ICAI / ICMAI / ICSI 		
PQ 3	The bidder firm must have been registered with respective institute and in practice for last 15 years as on bid submission date.	<ul style="list-style-type: none"> • Firm Registration Certificate from ICAI / ICMAI / ICSI 		
PQ 4	The bidder firm must have a minimum average annual turnover of Rs. 2.00 cr. for last three out of five financial years ended as on 31.03.2023. (FY 18-19, FY 19-20, FY20-21, FY 21-22, FY 22-23*) (*Figures of FY 22-23 can be from unaudited books of accounts, for rest all	<ul style="list-style-type: none"> • Certificate from Statutory Auditor as per the format Annexure F 		

PQ	Pre-Qualification Requirement	Documents	Submitted (Yes/ No)	Document Name / Page No
	years figures from audited books of accounts are necessary)			
PQ 5	The bidder firm must have an experience in book keeping and accounting in computerized environment for assignments of at least one Government Corporation / PSU / Institutions formed under an Act of parliament / legislature.	• Appointment Letter and experience certificate issued by the client.		
PQ 6	The bidder firm must have prior experience of handling consultancy assignment for Government Corporation / PSU / Institutions formed under an Act of parliament / legislature. in Maharashtra during last 5 years where the value of single assignment is at least Rs. 50 lakhs.	Appointment Letter and experience certificate issued by the client.		
PQ 7	The Bidder firm must have at least two (02) CA partners who are associated continuously with the firm for a minimum of 15 years, out of them one partner should be DISA/ CISA qualified, in addition the firm must have two (02) full time CA employees and twenty (20) staff strength including consultants as on 01.04.2023.	• Certificate from Bidder's Partner / authorized representative(s) with details of Employees on letter head of firm as per <u>Annexure E</u>		
PQ 8	The Bidder should not have	• A self-certified letter		

PQ	Pre-Qualification Requirement	Documents	Submitted (Yes/ No)	Document Name / Page No
	been blacklisted/ debarred by any Government Financial Institutions/Banks/ RBI/ ICAI/ICMAI/ICSI/ IBA/ Government/ Semi-Government departments/ PSUs/ or any other Institution or Agency in India in last 15 years	signed by the Authorized Signatory of the Bidder as per Annexure B		

5.3 Format to share Bidder's and Bidding Firms Particulars

Bidders Profile

The Table below provides the format in which general information about the bidder must be furnished.

Sr. No	Description	Details/Information
1	Name of the firm	
2	Firm No. allotted by ICAI/ICMAI/ICSI	
3	Address	
4	Email	
5	Contact number/s (Tel / Mobile)	
6	Office address of Mumbai (if different from 3 above)	
7	Presence in how many towns in Maharashtra/India. (Provide Address)	
8	Year of establishment	
9	No. of completed years for practicing in India as on bid submission date	
10	Name/s of partners (Membership certificates issued by ICAI/ICSI/ICMAI should be enclosed)	
11	Name of Office In charge of Mumbai	
12	CA Employees proposed to be assigned for the services and his / their profiles	
13	Name, address and account number of the firm's banker(s)	
14	PAN of the firm	
15	GST registration number of the firm	

16	Number of Employees	
17	Number of C.A. Employees in the firm (out of above)	
20	Average Turnover during last three out of Five financial years (FY 18-19, FY 19-20, FY 20-21, FY 21-22, FY 22-23)	
21	Details of major assignments	
22	Any other information considered relevant.	

Please submit the relevant proofs for all the details mentioned above along with your Bid response
Authorized Signatory

5.4 Format for Project Citation (Pre-Qualification)

Details of past assignments / experience

Sr. No	Client Name	Handling		Work related to
		From	To	

Sr. No.	Item	Details	Attachment Pg. no.
1	Name of The Project		
2	Date of Work Order		
3	Client Details with Address and Contact Numbers		
4	Scope of Work		
5	Contract Value		
6	Completion Date		

Note: The Bidder is required to use above formats for all the projects referenced by the bidder for the pre- qualification criteria.

6 Guidelines for Technical Proposal

6.1 Technical Qualification Cover Letter

(To be submitted on the letterhead of the bidder)

Place: Date:

To,

Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008

Subject: Submission of Technical qualification proposal in response to the Request for Proposal for Appointment of Agency for providing Accounting Advisory to MSRTC

Tender Reference No: ST/

Dear Sir,

Having examined the RFP, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide the professional services as required and outlined in the RFP for “the

appointment of Agency for providing Accounting Advisory to MSRTC".

We attach hereto our responses to Technical qualification proposal required by the RFP. We confirm that the information contained in these responses or any part thereof, including the exhibits, and other documents and instruments delivered or to be delivered to MSRTC, is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the MSRTC in its short - listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the RFP document and agree to abide by this tender response for a period of 180 days from the date of submission of Bid and ready to extend the validity of the bid for further period as informed by MSRTC. We hereby declare that in case the contract is awarded to us, we shall submit the security deposit in the form prescribed the RFP.

We agree that you are not bound to accept any tender response you may receive. We also agree that you reserve the right in absolute sense to reject all or any of the products / services specified in the tender response.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Signature of Authorized Signatory (with official seal)

Name:

Designation:

Address:

Telephone &Fax:

E-mail address:

Mandatory Enclosure:

1. Format to share Bidder's and Bidding Firm's Particulars as per Section 6.3
2. Check list for the documents to be included in the Technical qualification with appropriate page numbers.
3. Format of Project Citation

6.2 Check list for the documents to be included in the Technical qualification Envelope

S. No.	Criteria	Evaluation Parameters	Max Marks	Documents Required
TE1	Financial Strength (10 Marks)			
TE1.1	<p>Average Annual Turnover of the Firm in the last three out of five financial years ended on 31.03.2023 (FY 18-19, FY 19-20, FY20-21, FY 21-22, FY 22-23*)</p> <p>(*Figures of FY 22-23 can be from unaudited books of accounts, for rest all years figures from audited books of accounts are necessary)</p>	<p>Avg. Turnover (in INR)</p> <p>Up to 2.00 Cr: : 5 marks</p> <p>above 2.00 cr. to 4.00 cr.: 7 marks</p> <p>above 4.00 cr.: 10 marks</p>	10	<ul style="list-style-type: none"> Certificate from Statutory Auditor as per the format Annexure F
TE2	Relevant Bidder Experience & Certification (50 Marks)			
TE2.1	<p>The proposer firm must have an experience in book keeping and accounting in computerized environment for assignments of at least one Government Corporation / PSU / Institutions formed under an Act of parliament / legislature.</p>	<ul style="list-style-type: none"> Experience of above work of at least one Government Corporation / PSU / institutions formed under an Act of parliament/ legislature: 3 marks 2 and more Government Corporation / PSU / institutions formed under an Act of parliament / legislature: 5 marks 	5	<p>Appointment Letter and experience certificate issued by client. Project Citation as per format specified in Clause 6.3.</p>
TE2.2	The Firm must have prior experience of handling consultancy assignment with	<ul style="list-style-type: none"> From 50 lakhs to 1 cr: 5 marks 	20	Appointment Letter and experience certificate issued by client..

S. No.	Criteria	Evaluation Parameters	Max Marks	Documents Required
	Government Corporation / PSU / Institutions formed under an Act of parliament / legislature in Maharashtra during last 5 years where the value of single assignment is:	<ul style="list-style-type: none"> • Above 1 cr. to 1.5 cr.: 10 marks • Above 1.5 cr.: 20 marks 		Project Citation as per format specified in Clause 6.3.
TE2.3	The bidder firm must have been registered with respective institute and in practice for last 15 years as on bid submission date.	<p>Firm Existence:</p> <ul style="list-style-type: none"> • from 15 to 20 years: 3 marks • above 20 years: 5 marks 	5	ICAI/ICSI/ICMAI Firm Registration to be submitted as supporting
TE2.4	Number of offices of the Firm in Maharashtra registered with respective institute as on 01.04.2023.	<ul style="list-style-type: none"> • At least 1 office: 5 marks • 2 to 3 office: 10 marks • 4 or more offices: 20 marks 	20	Firm Registration Certificate from ICAI / ICMAI / ICSI
TE3	Key Professionals and Presentation (40 Marks)			
TE3.1	The Bidder firm must have at least two (02) CA partners who are associated continuously with the firm for a minimum of 15 years, out of them one partner should be DISA/ CISA qualified, in addition the firm must have two (02) full time CA employees and twenty (20) staff strength including consultants as on 01.04.2023.	<ul style="list-style-type: none"> • Partners 2, Full time CA employees 2 and staff including consultants 20: 5 marks • Partners 3, Full time CA employees from 3 to 4 and staff including consultants from 21 to 40: 7 marks • Partners 4, Full Time CA employees above 4 and staff including consultants above 40: 10 marks 	10	Certificate from Bidder's Partner / authorized representative(s) with details of Employees on letter head of firm as per Annexure E Certificate / Mark sheet of DISA/CISA

S. No.	Criteria	Evaluation Parameters	Max Marks	Documents Required
		(At least one partner should have DISA/CISA qualification)		
TE3.2	Presentation on Approach and Methodology for carrying out the assignment.	<ul style="list-style-type: none"> • Understanding of scope of work, detailed approach and methodology for carrying out the assignment etc. 	30	The date, time, venue, and mode of the presentation will be separately communicated to eligible bidders.
		Total	100	

6.3 Format for Project Citation (Technical Qualification)

Details of past assignments / experience

Sr. No	Client Name	Handling		Work related to
		From	To	

Sr. No.	Item	Details	Attachment Pg. no.
1	Name of The Project		
2	Date of Work Order		
3	Client Details with Address and Contact Numbers		
4	Scope of Work		
5	Contract Value		
6	Completion Date		

Note: The Bidder is required to use above formats for all the projects referenced by the bidder for the pre- qualification criteria.

7 Guidelines for Financial Proposal

7.1 Financial Proposal Cover Letter

(To be submitted on the Letterhead of the bidder)

Date: DD/MM/YYYY

To

Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008

Subject: Submission of financial proposal in response to Request for Proposal for Appointment of Agency for providing Accounting Advisory to MSRTC

Tender Reference No: ST/

Dear Sir,

We, the undersigned, offer to provide the services for “**the appointment of Agency for providing Accounting Advisory to MSRTC**” in accordance with your Request for Proposal dated [Insert Date] and our Technical qualification Proposal dated [Insert Date]. Our attached Financial Proposal for is for the sum of [Insert amount(s) in words and figures]. We are aware that any conditional financial offer will be outright rejected by MSRTC. Our Financial Proposal shall be binding upon us subject to the modifications resulting from Contract negotiations, up to expiration of the validity period of the Proposal (180 days) from the date of submission of Bid.

We hereby declare that our Tender is made in good faith, without collusion or fraud and the information contained in the Tender is true and correct to the best of our knowledge and belief.

We understand that our Tender is binding on us and that you are not bound to accept a Tender you receive. We confirm that no Technical qualification deviations are attached here with this commercial offer.

Yours sincerely,

Authorized Signature [*In full and initials*]:

Name and Title of Signatory:

Date and Stamp of the signatory Name of Firm:

7.2 Financial Proposal Instructions

1. All the prices are to be entered in Indian Rupees only.
2. The Bidder needs to account for all Out-of-Pocket expenses due to Boarding, Traveling, Lodging and other related items.

7.3 Format for Financial Bid

(To be submitted on the Letterhead of the bidder)

(FINANCIAL BID OR PRICE BID)

To,
Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008
Ref.: ST/

Sir,
As per Terms & Conditions of tender documents,
I/We _____ Address _____

Furnish the following rates for Request for Proposal for **the appointment of Agency for providing Accounting Advisory to MSRTC**

1. **Price and Validity:** All the prices mentioned in our bid are in accordance with the terms as specified in the bidding documents. All the prices and other terms and conditions of this bid are valid for a period of 180 days from the date of opening of commercial bids.
2. **Taxes:** We have studied the clause relating to Indian Income Tax and hereby declare that if any applicable direct or indirect taxes (Foreign, Central or State or Local), rates, duties, charges and levies (Foreign, Central or State or Local), is altered under the law, we shall pay the same. If applicable, all taxes, duties, levies and charges which are to be paid for the delivery of services have been paid by the Bidders in their respective countries.
3. **Deviations:** We hereby declare that all terms and conditions mentioned in RFP (all volumes, Annexures and Corrigendum) are acceptable to us without any deviation and all the services shall be performed strictly in accordance with the bid documents.
4. **Unit Rates:** We have indicated in the relevant schedules enclosed, the unit rates, wherever requested, for the purpose of on account of payment as well as for price adjustment in case of any increase to / decrease from the scope of work under the contract.
5. **Qualifying Data:** We confirm having submitted the information as required by you in your Instruction to Bidders. In case you require any other further information/documentary proof

in this regard before evaluation of our Tender, we agreed to furnish the same in time to your satisfaction.

6. **Security Deposit:** We hereby declare that in case the contract is awarded to us, we shall submit the security deposit in the form prescribed in RFP.
7. **Scope of Work:** We hereby agree that MSRTC reserves the right to award entire scope or part of scope, mentioned in section 3, as MSRTC deems fit. We agree to abide to the Scope of work, Project Payment Model and Engagement Model as prescribed in the RFP.

Table: Commercial Bid Format

Sr. No.	Particulars	Basic amount per month	GST @ 18%	Total Amount per month
1	Professional Charges for providing accounting advisory			
2	Total			

Note:

- All amount in INR only.
- Bidder shall quote the monthly rate inclusive of all taxes.
- The quoted monthly rate shall remain fixed for the entire contract period.
- The out-of-pocket expenses (OPE) like Travel, Site visits, etc., shall be borne by the bidder.
- Taxes will be applicable as per prevailing rates.
- The selected bidder will be asked to give breakup of the quoted basic rate/ month like CA, Sr. Asst. , out of pocket, etc.

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Date and Stamp of the signatory

Name of the Firm

8 ANNEXURES

8.1 Annexure A: Format for “Request for Clarification”

All queries for the pre-bid meeting needs to be submitted in the following format (**both soft copy to submitted in excel format and hard copy**) as mentioned in “Key Events and Dates” clause

Maharashtra State Road Transport Corporation		
Supply, Design, Develop, Installation, commission, maintain “ the appointment of Agency for providing Accounting Advisory to MSRTC ”.	Bidders request for clarification	
Name of Organization submitting the request.		
Name and Designation of person submitting the request.		
Full address of the Organization including Phone/Fax & e-mail point of		
Bidding document reference (s) (page no. & section no.)	Content of tender document requiring clarification	Points of clarification required

Place:

Signature:

Date:

Seal:

8.2 Annexure B: Format for Declaration by the bidder for not being Blacklisted /Debarred

(To be submitted on the Letterhead of the bidder's company)

Date: DD/MM/YYYY

To
Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008

Subject: Declaration for not being debarred / black-listed by Central / any State Government department / any Public Sector Undertaking in India as on the date of submission of the bid

Tender Reference No: ST/

Dear Sir,

I, authorized representative of _____, hereby solemnly confirm that the firm

_____ Is not debarred / blacklisted by the Government of Maharashtra / Any other state government / Government of India which includes any Government Department, Public Sector Undertakings of the Government, Statutory Boards formed by the Government, Local Bodies in the State, Co-operative Institutions in the State, Universities and Societies formed by the Government for any reason as on last date of submission of the Bid. In the event of any deviation from the factual information/ declaration, MSRTC, Government of Maharashtra reserves the right to reject the Bid or terminate the Contract without any compensation to the firm and for feature of Earnest Money Deposit and / or Security Deposit

Thanking you,

Yours faithfully,

Signature of Authorized Signatory (with official seal)

Name:

Designation:

Address:

Telephone &Fax: E-mail address:

Seal of the Firm:

8.3 Annexure C: Format for Security Deposit

(On Rs. 100/- Stamp Paper or appropriate amount of value)

To,
Vice Chairman & Managing Director,
Maharashtra State Road Transport Corporation,
Maharashtra Vahtuk Bhavan,
Dr. A. N Road, Mumbai Central,
Mumbai – 400 008

WHEREAS..... (Name of Bidder) hereinafter called "The Bidder" has decided to participate in the tender number, hereinafter called "Tender" published by MSRTC, hereinafter called "MSRTC".

AND WHEREAS it has been stipulated by you in the said Tender that the Bidder shall furnish you a Bank Guarantee (of Nationalized Bank / scheduled bank) for the sum specified therein as Security Deposit for compliance with the Bidder's obligations in accordance with the Tender.

AND WHEREAS we have agreed to give the Bidder a guarantee THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder, **up to 5% of contract value and we undertake to pay you, upon your first written demand declaring the Bidder to be in default of the tender conditions and without cavil or argument any sums within the limit of 5% of contract value as aforesaid**, without your needing to prove or to show this grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until theday of 20.....

(Signature and Seal of Bank) Date: _____ Address: _____ Witness: _____

8.4 Annexure D: Non-Disclosure Agreement

(To be submitted on the Letterhead of the bidder's company)

This AGREEMENT (hereinafter called the "Agreement") is made on the [day] day of the month of [month], [year], between, MSRTC on the one hand, (herein after called the "MSRTC") and, on the other hand, [Name of the Bidder] (hereinafter called the "Bidder") having its registered office at [Address]

WHEREAS

1. The "MSRTC" has issued a public notice inviting various organizations for Appointment of Agency for providing Accounting Advisory to MSRTC.
2. The Bidder, having represented to the "MSRTC" that it is interested to bid for the proposed Project,
3. The MSRTC and the Bidder agree as follows:
 - a) In connection with the "Project", the MSRTC agrees to provide to the Bidder a detailed document on the Project vide the Request for Proposal document. The Request for Proposal contains details and information of the MSRTC operations that are considered confidential.
 - b) The Bidder to whom this information (Request for Proposal) is disclosed shall –
 - i. hold such information in confidence with the same degree of care with which the Bidder protects its own confidential and proprietary information;
 - ii. restrict disclosure of the information solely to its employees, other member with a need to know such information and advise those persons of their obligations hereunder with respect to such information;
 - iii. use the information only as needed for the purpose of bidding for the Project;
 - iv. except for the purpose of bidding for the Project, not copy or otherwise duplicate such information or knowingly allow anyone else to copy or otherwise duplicate such information; and
 - v. undertake to document the number of copies it makes
 - vi. on completion of the bidding process and in case unsuccessful, promptly return to the MSRTC, all information in a tangible form or destroy such information
4. The Bidder shall have no obligation to preserve the confidential or proprietary nature of any information which:
 - a) Was previously known to the Bidder free of any obligation to keep it confidential at the time of its disclosure as evidenced by the Bidder's written records prepared prior to such disclosure; or
 - b) Is or becomes publicly known through no wrongful act of the Bidder; or

- c) is independently developed by an employee, agent or contractor of the Bidder not associated with the Project and who did not have any direct or indirect access to the information.

5. The Agreement shall apply to all information relating to the Project disclosed by the MSRTC to the Bidder.

6. MSRTC will have the right to obtain an immediate injunction enjoining any breach of this Agreement, as well as the right to pursue any and all other rights and remedies available at law or in equity for such a breach.

7. MSRTC reserves the right to share the information received from the bidder under the ambit of RTI Act.

8. Nothing contained in this Agreement shall be construed as granting or conferring rights of license or otherwise, to the Bidder, on any of the information. Notwithstanding the disclosure of any information by the MSRTC to the Bidder, the MSRTC shall retain title and all intellectual property and proprietary rights in the information. No license under any trademark, patent or copyright, or application for same that are now or thereafter may be obtained by the MSRTC is either granted or implied by the conveying of information. The Bidder shall not alter or obliterate any trademark, trademark notice, copyright notice, confidentiality notice or any notice of any other proprietary right of the MSRTC on any copy of the information and shall reproduce any such mark or notice on all copies of such information.

9. This Agreement shall be effective from the date of signing of this agreement and shall continue perpetually.

10. Upon written demand of the MSRTC, the Bidder shall (i) cease using the information, (ii) return the information and all copies, notes or extracts thereof to the MSRTC forthwith after receipt of notice, and (iii) upon request of the MSRTC, certify in writing that the Bidder has complied with the obligations set forth in this paragraph.

11. This Agreement constitutes the entire Agreement between the MSRTC and the Bidder relating to the matters discussed herein and supersedes any and all prior oral discussions and / or written correspondence or agreements between the two parties. This Agreement may be amended or modified only with the mutual written consent of the parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.

12. Confidential information is provided “As-Is”. In no event shall the MSRTC be liable for the accuracy or completeness of the confidential information.

13. This agreement shall benefit and be binding upon the MSRTC and the Bidder and their respective subsidiaries, affiliate, successors and assigns.

14. This agreement shall be governed by and construed in accordance with the Indian laws.

For and on behalf of the Bidder (Signature)
(Name of the authorized Signatory) Designation:
Date :
Time :
Seal :
Business Address

8.5 Annexure E: Manpower

Details of Partners (DISA/CISA) and C.A Employees and other staff

Sr. No.	Name	Capacity (Partner/ Employee)	Qualification (C.A.) (if applicable)	CA Membership Number (if applicable)	Experience	Year with Firm	Remarks (if any)

Authorized Signatory

(Name, Designation)

Seal

Note: Self-attested copies of certificates of CA membership / DISA / CISA should be submitted.

8.6 Annexure F: Financial Declaration of Bidder

(To be submitted on Letterhead of Statutory Auditor of respective Bidders)

We, certify that we have verified the relevant financial statements and other records of(Name of Company), having its Indian registered office at..... The financials for the past five years have been summarized below:

1. Financial Declaration of Bidder

Description (All Currency in INR Crores)	Financial Year				
	2018- 2019 (Audited)	2019- 2020 (Audited)	2020- 2021 (Audited)	2021- 2022 (Audited)	2022-2023 (Unaudited / Audited*)
Particulars	A	B	C	D	E
Annual Turnover					
Average Annual Turnover for three out of five years (please mention which three years have been considered for determining the average)					

*Strike off whichever is not required.

The Average Annual Turnover of(Name of the Firm) is INR <Insert Value> (Rupees <Insert Value in Words> during the three Financial Years (**please mention which three years have been considered for determining the average**) out of five financial years.

It is further certified that based on our review of financial statements together with the book of accounts, records and documents for the aforesaid financial years, the above-mentioned figures are true and correct to the best of our knowledge and as per information and explanations provided to our satisfaction by the

.....(Name of the Firm).

Signature of Statutory Auditor (with official seal)

Name:

Designation:

Address:

Telephone & Fax:

E-mail address:

***** End of Document *****